

SHIPPING TERMS AND POLICIES

CHOCOLATE CAN MELT – PLEASE SELECT PROPER SHIPPING OPTION

When shipping to a warm climate or a long distance you must choose the proper shipping option or we will not process your order.

Shipping to the following states you must select UPS 3 Day Select or UPS 2nd Day Air: AR, AZ, CA, CO, KS, LA, MS, NM, NV, OK, OR, TX, UT.

To Alaska and Hawaii you must select UPS 2nd Day Air.

WE NEED THE EXACT STREET ADDRESS

We require the exact street address, including proper suite/apartment number, floor and zip code. (Sorry no Post Office boxes, APO, FPO, or AFB)

Failure to provide the proper address can delay delivery and therefore melt the chocolates. We are not liable for the damage when the address is incorrect.

Ice Packs

It is our shipping practice when shipping to warmer climates and longer destinations to pack with insulation and ice.

Processing your shipment

Your product is made fresh upon receipt of your order; therefore we usually ship within 24-48 hours of when your order was placed. We will make sure your package is sent the most direct route possible. There is no delivery on weekends or holidays and therefore we account for that when planning your shipment. Sometimes we may hold your package and ship it on Monday or Tuesday in order for it to have least amount of days in transit. Thank you for your understanding.

Thank you

Thank you for shopping with us.